



American Airlines[®]

March 28, 2005

To: All Purser Qualified Flight Attendants

Re: Purser Flexibility Test

In November 2004, a joint APFA/AA team began working on some flexibility options for Purser. The catalyst was our joint desire to address the continual fluctuations and constraints each of you have faced in your role as a Purser. The results of our efforts are contained in a package that we are calling the "Purser Flexibility Test." While this test does not provide a remedy for every challenge that you may face as a Purser, each of the individual components represents an area of concern for Purser Flight Attendants that has been addressed through collaboration with the APFA, Flight Service, Crew Resources and Training. The Company's financial situation mandated that our discussions focus on options that could offer Purser the relief and flexibility that was needed without generating additional programming and crew schedule manpower costs.

The APFA Board of Directors has unanimously endorsed APFA's participation in this test and based on that approval, the test will begin on May 1, 2005 and end on September 30, 2005. During the course of these next few months, the effects of the test will be monitored closely. The information we glean hopefully will lead to further enhancements for Purser and might also result in improved flexibility for all Flight Attendants regardless of qualification.

During the upcoming Purser Business meetings, your management staff will review each of the proposals in greater depth. On the reverse side of this letter is a brief overview and some examples to assist with clarity. We encourage your review. If you have any questions prior to your attendance at the Purser Business Meetings, please feel free to contact your Purser Manager and/or your APFA Base Chair.

If this test proves to be successful in providing relief and flexibility to you and your colleagues in the Purser Program, it will be our goal to make these benefits a permanent part of the agreement between the Company and APFA.

Lauri L. Curtis
Vice President
Onboard Service

Tommie L. Hutto-Blake
President
Association of Professional Flight Attendants

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September 29, 2005

Tommie L. Hutto-Blake
President
Association of Professional Flight Attendants
1004 West Euless Blvd.
Euless, TX 76040

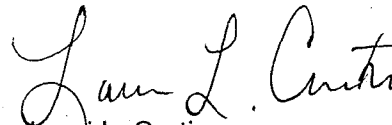
Re: Extension of the Purser Flexibility Test

Dear Tommie:

This letter will confirm our agreement to extend for a period of six (6) months the Purser Flexibility Test outlined in our joint letter to Purser's dated March 28, 2005. The extension will begin effective October 1, 2005 and will continue until March 31, 2006. Thereafter, the test will be renewed automatically unless and until either party serves notice to cancel the test. Such notice must be provided thirty days prior to the intended cancellation date.


Both the APFA and the Company recognize the value of working together to find ways to improve the flexibility of the Flight Attendant job and the Purser position. As such, the parties may continue to meet to identify and agree on procedures that would enhance any implemented portions of the Purser Flexibility Test and to identify and agree on new flexibility enhancements including, for example, the concept of a "Purser Sabbatical" and "Out of Base Pick-up."

Sincerely,



Lauri L. Curtis
Vice President
Onboard Service

Agreed to by:

 Date: 9/29/05
Tommie L. Hutto-Blake
President, APFA

cc: Debbie Carvatta
Taylor Vaughn