

March 21, 2007

Brent Peterson, Contract Coordinator
Association of Professional
Flight Attendants
1004 W. Eules Blvd.
Eules, TX 76040

Re: Alternate (Buffer) Flight Attendants for Domestic Mutual Transfers

Dear Brent:

As a result of our recent conversations regarding Domestic Mutual Transfers and our mutual desire to see as many successful pairings as possible, the Company will implement an added buffer or alternate group of Flight Attendants for the May 2007 round of Domestic Mutual Transfers. Our current agreement, Increased Flexibility for Domestic Mutual Transfers dated July 17, 2006 will remain in place, however we will enhance our procedures to allow a limited number of Flight Attendants, where possible, to be added to the mutual list to serve as a back-up to any Flight Attendant(s) in the original pairing groups who does not accept the mutual transfer.

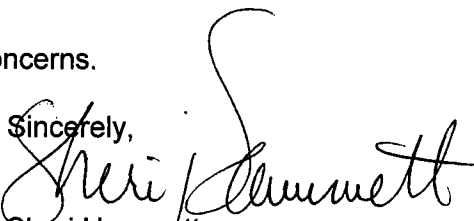
The number of alternate Flight Attendants will be equivalent to the number of preliminary pairings or the balance of Flight Attendants desiring to transfer, whichever is less. Alternates will be indicated as such on the Preliminary Domestic Mutual Transfer List. To avoid unnecessary disappointment for the Flight Attendants listed as alternates, our communication will remind them that they have not actually been selected for a mutual pairing, rather their status will be determined upon the closing deadline based on the final acceptances, and the result of the pairings will be posted on the Final Domestic Mutual Transfer List.

An alternate must respond during the preliminary posting period with their intention of transfer should their seniority be reached. If an alternate Flight Attendants' seniority is not reached, he/she will remain on the transfer list. However, should the alternate Flight Attendants' seniority be reached and he/she also declines the transfer, his/her name will be removed from the transfer list.

This change does not alter the requirement for Flight Attendants to obtain necessary equipment qualifications should an imbalance occur as a result of the mutual transfers.

We are hopeful this new process will result in the maximum number of domestic transfers possible. The procedures referenced above will go into effect in conjunction with the processing of Domestic Mutual Transfer awards effective May 1, 2007, and if successful, will remain indefinitely. Should modifications to these procedures become necessary, we will discuss with APFA prior to making any changes.

Please let me know if you have any questions or concerns.

Sincerely,

Sheri Hammett
Senior Analyst
Crew Resources

cc: Doug Brown Brett Durkin
 Dan Herring Vince Heyer
 Cathy Scheu