



Association of Professional Flight Attendants

Office of the President

January 14, 2010

Dear Vendor:


As President of the Association of the Professional Flight Attendants, the union that represents the 17,000 Flight Attendants employed by American Airlines, I am writing to apprise you of the status of our negotiations with the Company. While the nature of our relationships with American may differ, our interests are very much the same. We all rely on American's success. Without it a shareholder's investment shrinks, a vendor's business declines, and an employee's wages and benefits wither. Integral to an enterprise's success is a workforce that is fairly compensated and rewarded for its sacrifices and contributions. Collective bargaining offers the parties an opportunity to reach an agreement that achieves these goals and is mutually beneficial.

APFA is cautiously optimistic that it can reach this kind of an agreement consensually and without interrupting American's service. This month we will know with relative certainty what path our bargaining will take. After 21 months of negotiations, we have resolved virtually all open issues except the economic items for which no progress has been made. With 10 consecutive days of negotiations this month scheduled with a federally appointed mediator, the parties will have more than adequate time to reach a complete agreement. If we do not and are instead at an impasse, we will ask the National Mediation Board to release the parties into a 30-day cooling-off period, which is the last step before self-help begins. At that point, the union can engage in a strike and the Company can unilaterally implement changes to the collective bargaining agreement.

This is not the outcome we want or the one we will strive for during this critical period. We are committed to reaching an agreement with American that our members will readily ratify. We are notifying you at this time so that you can stay informed about our negotiations. Updates will be available on our Web site, www.apfa.org, and you can also follow us on Twitter (twitter.com/APFAunity) or Facebook (facebook.com/APFAunity). Finally, you can show your support for our effort by joining our virtual picket line at www.virtualpicketline.com.

If you have any questions, please do not hesitate to call me or our other national officers - Brett Durkin, APFA's Vice-President; Denise Pointer, APFA's Secretary; or, Juan Barrera, APFA's Treasurer.

Sincerely,


Laura Glading
President, APFA

1004 West Eules Blvd • Eules, Texas 76040

Tel: (817) 540-0108 • Fax: (817) 540-2077