

28JAN10/1437

TO: ALL FLIGHT ATTENDANTS

RE: DOMESTIC BLANKET REMOVAL/FOR SALE PILLOW & BLANKET PACK

ON MAY 1 WE WILL REMOVE COMPLIMENTARY RED BLANKETS FROM THE MAIN CABIN ONLY ON ALL DOMESTIC FLIGHTS (INCLUDES CANADA, MEXICO, HAWAII, CENTRAL AMERICAN AND NORTHERN RIM SOUTH AMERICAN MARKETS). WE WILL ALSO REMOVE ANY REMAINING PILLOWS FROM THE MAIN CABIN IN THESE MARKETS ON MAY 1. COMPLIMENTARY RED BLANKETS WILL CONTINUE TO BE BOARDED IN Y/C ON ALL IFS FLIGHTS AND WILL BE LAUNDERED AND PLASTIC SEALED.

ALSO ON MAY 1, WE WILL BOARD A FOR SALE PILLOW & BLANKET PACK IN Y/C ON NON-IFS FLIGHTS GREATER THAN 2 HOURS TO ALIGN WITH OUR FOOD FOR SALE PROGRAM. FLIGHT ATTENDANTS WILL BE ELIGIBLE TO EARN COMMISSION ON SALES OF THE PILLOW & BLANKET PACK.

FOR MORE INFORMATION, PLEASE VISIT THE FLIGHT SERVICE WEB SITE.