



Association of Professional  
Flight Attendants  
Representing the Flight Attendants of American Airlines

**CERTIFIED RETURN RECEIPT #7005-0390-0005-7036-6999**

May 20, 2014

**BASE CASE # 2014-APFA-1**

Mr. Paul Jones  
Senior Vice-President & General Counsel  
American Airlines, Inc.  
P.O. Box 619616, MD HDQ Legal  
DFW Airport, TX 75261-9616

**RE:** *Failure to properly compensate Flight Attendants - Airbus 321T three class aircraft*

Dear Mr. Jones:

In accordance with the provisions of Article 28.B.2 of the Basic Agreement between American Airlines, Inc. and the Association of Professional Flight Attendants, I hereby protest the company's violation of Article 3.S.1.A. and any related articles of the Collective Bargaining Agreement ("CBA") as it pertains to the company's failure to properly compensate Flight Attendants who perform galley duties on the Airbus 321T three class aircraft which replaced the retiring three class Boeing 767-200 aircraft to transcontinental flights.

I demand that the Company immediately cease and desist; properly apply Article 3.S.1.A. and any related articles of the Collective Bargaining Agreement ("CBA"); immediately recognize and compensate Flight Attendants who perform galley duties on new Airbus A321T three class aircraft, reimburse back pay to all Flight Attendants who have performed galley duties on new Airbus A321T three class aircraft since its delivery into service and any additional relief deemed appropriate.

Sincerely,

Laura Glading  
President

cc: SBA