

September 1, 2017

Bob Ross, National President
Association of Professional
Flight Attendants
1004 West Eules Boulevard
Eules, TX 76040-5018

RE: Hurricane Harvey

Dear Bob:

This letter confirms our understanding concerning the extraordinary measures afforded to Houston commuter flight attendants and other flight attendants directly impacted by Hurricane Harvey.

With the exception of HOU/IAH designated commuter flight attendants, any flight attendant who had his/her last sequence/pairing cancel, which was scheduled to originate August 26-31, 2017, will receive sequence/pairing protection consistent with the respective contractual pay protection provisions.

HOU/IAH designated commuter flight attendants who lost flying due to Hurricane Harvey and received a Trip Missed (TM/NOS), Stuck Commuting (SCM) or a Personal Day (PO/PU/PER) will receive sequence/pairing protection for any sequence/pairing for the period including August 26, 2017 through and including August 31, 2017.

Commuters from other areas in southeast Texas who had their sequence/pairing affected (TM/NOS/SCM/PO/PU/PER) by Hurricane Harvey, which was scheduled to originate during August 26-31, 2017, will be handled on an individual basis by the applicable Manager of Flight Attendants.

Any LR/LCI (late report) incurred as a direct result of Hurricane Harvey will be handled on an individual basis by the applicable Manager of Flight Attendants.

Any flight attendant who incurred a severe hardship as a direct result of Hurricane Harvey (i.e. loss of home, severe damage, etc.) will be handled on an individual basis by the applicable Manager of Flight Attendants.

Flight Attendants wishing to exercise any of the above options should notify their FSM no later than September 11, 2017.



Bob, I am pleased that we are able to offer this protection on a non-precedent setting basis. Please let me know if you have any questions.

Very truly yours,



Laurie Lofgren
Managing Director
Flight Service

Agreed to by:



Date

9/1/17

Bob Ross, National President
Association of Professional Flight Attendants

Attachments: Attachment A – Harvey Pay-Protected Group – 9.1.2017

cc: Cindi Simone
Nena Martin
Sylvia Rodriguez
Wendy Stockton
Sue Stevens
Debbie Carvatta
Brenda Van Sandt
Becky Lafferty-Simpson
Tana Edwards
John Romantic
Vince Heyer
Sam Mendenhall
Mona Gertner