

American Airlines®

August 7, 2002

Mr. Jeff Bott
Vice President
Association of Professional
Flight Attendants
1004 West Eules Blvd
Eules, TX 76040

RECEIVED

AUG 08 2002

APFA
System Board of Adjustment
By 

Re: Presidential Grievance 2001-APFA-1
(Change in Policy re: In-Flight Manual)

SS- 21-2001-APFA-1

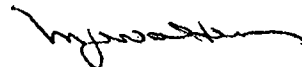
Dear Jeff,

The following confirms our discussions regarding the resolution of the above mentioned grievance.

It is understood that the 29 flight attendants listed on the attached document will each be reimbursed \$10.00 for the money they paid to purchase the Food Service Section of the Inflight Manual.

The above agreement is made based upon the unique facts and circumstances of this situation. It is also understood that nothing in this letter shall be considered to constitute a precedent, nor will it be referred to by the Union or the Company in any other matter.

Sincerely,



Michael J. Waldron
Managing Principal
Employee Policy & Relations