

## V. GENERAL

1. The Company shall furnish a Flight Attendant with an electronic statement of her/his monthly flight time. If a discrepancy exists between the Company's records and the Flight Attendant's records, and the affected Flight Attendant desires to reconcile the discrepancy, such Flight Attendant will furnish the Company with a statement of her/his flight time by sequences for the bid month involved, and the Company agrees to make the necessary reconciliation.

### 2. Temporary Phone Numbers

A Flight Attendant is required to have a primary telephone contact. A Flight Attendant may have a secondary number on file with Crew Schedule. However, in the event she/he needs to use a temporary number, she/he must update in the Crew Management System her/his new phone contact for each applicable day. Crew Schedule will call a Flight Attendant first at the primary telephone number and then the secondary number, if supplied.

3. A Reserve working a trip on her/his day off shall be treated as a Lineholder for that trip for all purposes of this Agreement, e.g., rescheduling, illegal through no fault of her/his own, double covered trips.
4. In circumstances when a Flight Attendant is entitled to pay protection, such pay protection shall be inclusive of applicable premiums (i.e., Speaker, International, Lead Pay, Aft and Galley) from the original trip, except when: 1) the payment of such premium is excluded elsewhere in the agreement; 2) pay protection is a daily credit; or 3) pay protection is for Sick, Training, Holding, Jury Duty, Bereavement, Holiday, Settling/Moving Days, and Call Out Pay. Premium protections are applicable to PBS Primary Lineholder or the Flight Attendant holding the applicable position at the trip origination.

In the event of an equipment downgrade, a Flight Attendant released with pay protection will be provided applicable premiums as specified in Paragraph J.9. A Flight Attendant who is not released shall receive the premiums applicable to the downgraded equipment.

5. The Lead Flight Attendant will be responsible for communicating with Crew Schedule. In no event shall a Flight Attendant accept a change in itinerary from anyone other than Crew Schedule, a Company designee, e.g., member of management, Flight Service Management or the Captain. Notwithstanding the above, a customer service agent may inform the Flight Attendant of the need to contact Crew Schedule for possible change of itinerary.
6. There shall be no charge for a Flight Attendant to access or interface with any of the various scheduling systems, e.g., ETB, PBS, TTS, Reserve information, from her/his own internet connection.
7. Scheduling efficiencies, including but not limited to PBS, will not result in additional furloughs of any Flight Attendants employed as of the ratification date. Protection ends twelve (12) months after the final implementation of PBS at all bases.
8. Trips Missed-Assumed Legality (Paper Legal)

A Flight Attendant who is relieved from flying duties for a paid absence including, but not limited to, vacation, sick leave, training, jury duty, union leave, displacement, personal emergency, shall not assume the legality of the trip sequence(s) from which she/he is removed. However, a Flight Attendant shall be considered illegal and shall be removed from any trip in the following circumstances:

- a. when there is a "direct conflict" between the two trip sequences, i.e., the second trip sequence is scheduled to depart prior to the scheduled arrival of the first; or
- b. the amount of time between the scheduled arrival of the first trip sequence and the scheduled departure of the second trip sequence is less than the applicable report and de-brief period combined.

\* Dates and times cited in Section 10 are subject to revision based on recommendation by the JSIC.