

qualified in the designated language for that sequence. A Speaker may trade her/his sequence with a non-Speaker Flight Attendant provided the minimum number of Speakers is staffed per Paragraph A.

3. TTS Drop/Pick up Transactions

A Speaker Lineholder may use TTS to conduct Drop/Pick up transactions as follows:

- a. Dropping a Speaker sequence to pick up a Speaker sequence;
- b. Dropping a non-Speaker sequence to pick up a non-Speaker sequence;
- c. TTS transactions will be processed in accordance with Scheduling, Section 10.E, however percentage limitations restricting drops will be calculated from Speaker sequence days for Speaker sequence drops and non-Speaker sequence days for non-Speaker sequence drops.

4. TTS Drop Transactions

Sequences dropped using TTS will be processed in accordance with Scheduling, Section 10.E, however, percentage limitations restricting drops will be calculated from Speaker sequences only.

5. TTS/Unsuccessful Bidders

If the drop or sequence is not available, the transaction will be moved to Daily Scheduling. Daily Scheduling will process the post-TTS bids pursuant to Scheduling, Section 10.F.

H. LANGUAGE PROFICIENCY

1. The Company may schedule, no more than once every two (2) years, a language assessment test for Flight Attendants qualified in designated languages. The purpose of the assessment will be to determine a Flight Attendant's level of proficiency in her/his designated language(s). The assessment will be designed by an independent outside vendor.
2. A language qualified Flight Attendant who passes any language skills assessment test at a rating of "superior" will be exempt from all further testing.
3. A Flight Attendant must receive a minimum language skills rating as established by the Company to retain her/his foreign language qualification. A Flight Attendant who does not achieve and maintain the minimum language skills rating will lose her/his qualification.
4. Based on the assessment level achieved, the Flight Attendant will be scheduled for future language assessment testing every two (2), four (4), or ten (10) years, except as provided in Paragraph F.2.
5. The Company will maintain language books/tapes, and/or CDs and other study aids for Flight Attendant use to increase language proficiency. The use of such study aids will be on the Flight Attendant's own time and shall not be considered training under the terms of this Agreement.
6. If a Flight Attendant fails the Company-approved proficiency test, but achieves a rating one (1) level below the minimum passing score, she/he shall be given one (1) opportunity of re-testing within a sixty (60) day time frame from the original test date at Company expense. If

the Flight Attendant fails the second proficiency test, she/he may retake the proficiency test at her/his own expense.

I. EDUCATION

1. A Flight Attendant will be reimbursed for foreign language courses in accordance with the Corporate Tuition Reimbursement Program.
2. In the event the Corporate Tuition Reimbursement Program is not available, discontinued or diminished below the amount in effect on the date of ratification, in lieu of the Corporate Tuition Reimbursement Program, a Flight Attendant will be eligible for foreign language tuition reimbursement in an amount up to one thousand dollars (\$1,000.00) per year provided the following requirements are met:
 - a. Courses must be taken at an accredited educational institution or any other educational institution approved in advance by the Company;
 - b. The Flight Attendant must successfully complete the course, pass the language proficiency test, and be awarded a foreign language speaking position.

J. ADVANCE NOTICE OF LANGUAGE PROFFER

When the Company is aware that additional language speakers are required at a crew base, every attempt shall be made to post notice of the upcoming language proffers as far in advance as possible.

K. NEW LANGUAGE

In addition to the language requirement specified in Paragraph B, the Company has the right to specify a language of destination. On routes requiring a foreign language, the language shall be determined as the official national language of the country. Whenever the Company requires foreign language qualified Flight Attendants on International flights, Flight Attendants will, on a voluntary basis, be given the opportunity to take a qualifying examination, administered at Company expense, by an outside language expert(s) as determined by the Company.

L. LANGUAGE RESIGNATION PROFFERS

1. Annual Language Resignation Proffer

The Company will proffer system-wide notice of language resignations on September 1st of each year. The deadline to proffer a language resignation will be September 30th, with resignations effective with the November contractual month. The Company will establish the number of language qualified Flight Attendants who will be permitted to resign a language qualification according to operational needs, however, the number will be between two and one half percent (2.5%) and five percent (5%) of the qualified Flight Attendants in each language at each base. Additionally, a Flight Attendant desiring to resign a language must have ten (10) or more years of occupational seniority and may not be serving a language lock-in. Language resignation proffer awards will be made in seniority order, by base, from among those proffering Flight Attendants with ten (10) or more years occupational seniority and who are not serving a language lock-in. The Company may restrict Flight Attendants from dropping their foreign language qualification(s) by specific language qualification if any of the following apply:

- a. No Flight Attendants qualified in such language have been hired in the twelve (12) months preceding the month in which the Language Drop Proffer would occur; or