

The APFA, APA & the company recently conducted a review of the NRT hotels and has recommended a new hotel (in addition to recommending the incumbent hotel). The hotel selected was found to be an improvement in many ways.

We appreciate the long-standing relationship with the incumbent hotel and the decision to submit a recommendation to move was not made lightly. The APFA Hotel Department has an obligation to improved flight attendants' layover accommodations whenever possible and this was a rare opportunity to do so. That being said, I have NEVER seen AA terminate a contract & begin another in such a short timeline. I have begged many times to have them terminate unacceptable hotel contracts to no avail.

The review was conducted late April and the APFA's recommendation was sent 8MAY. The contract signing/start date was not released to the APFA until 14MAY. The lack of notice and timing rest solely on the company and the backlog of the Hotel Contract Department. I am constantly asking for more notice and transparency prior to the reviews conducted.

I have received a lot of feedback (both negative & positive) as well as some helpful suggestions to improve communications from this department. I will act on these suggestions and will begin publishing upcoming reviews in the Weekly Scoop in order to solicit both positive & negative feedback for the layovers that are going to be reviewed.

(All NRT debriefs on file were negative)

I will also be sending out a survey which will give you the opportunity to list your top layover hotels as well as your least favorites!

In closing, I would ask that you respect the job the APFA National Hotel Committee members perform. It is not an easy job and they do their very best to satisfy APFA's contractual requirements while trying to ensure our very diverse group of 27,000 + flight attendants enjoy their layover with safe, secure, quiet and comfortable accommodations!

Julia A.C. Simpson
APFA National Hotel Chair

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