

# Update: Recurrent, Service and Aircraft Training

**March 17, 2020**

*All flight attendants*

As the situation surrounding COVID-19 evolves, we are continuously working to reevaluate our training programs to ensure the safety of our students.

We know that some of you have expressed concern about coming in for training in this current environment, even though we have been doing everything possible to clean and disinfect our training facilities.

We have three basic types of training: recurrent, service (IFS, etc.) and aircraft (787, 777, etc) training. We are able to conduct service and aircraft training at company discretion so we have made the decision to put a pause on service and aircraft line training effective **March 17, 2020 through April 25, 2020**. However, the recurrent training schedule is something that is regulated by the FAA and we have made commitments as to the frequency of our program and we cannot make unilateral decisions to change our program.

## What about CQ Training?

We are partnering with the FAA to work on temporary alternatives for adjusting our forward CQ schedule. We will continue with our current CQ training schedule for now, but please know that we are investigating additional options.

## What classes are canceled?

All required and voluntary aircraft and service training will be suspended from **Mar. 17 through Apr. 25**. Below you will find a specific list of sessions that have been canceled:

Class Cancellations		
Training Session	March Dates	April Dates
787	<ul style="list-style-type: none"><li>• 3/18/20</li><li>• 3/19/20 (PHL Only)</li><li>• 3/24/20</li></ul>	<ul style="list-style-type: none"><li>• 4/6/20</li><li>• 4/9/20</li><li>• 4/14/20</li><li>• 4/16/20</li><li>• 4/19/20</li><li>• 4/22/20</li></ul>
777	<ul style="list-style-type: none"><li>• 3/17/20</li></ul>	<ul style="list-style-type: none"><li>• 4/15/20</li><li>• 4/23/20</li></ul>
767		<ul style="list-style-type: none"><li>• 4/13/20</li></ul>
757		<ul style="list-style-type: none"><li>• 4/13/20</li></ul>

A330	<ul style="list-style-type: none"> <li>• 3/23/20</li> </ul>	<ul style="list-style-type: none"> <li>• 4/7/20</li> </ul>
E190	<ul style="list-style-type: none"> <li>• 3/24/20</li> </ul>	<ul style="list-style-type: none"> <li>• 4/8/20</li> </ul>
AIFS	<ul style="list-style-type: none"> <li>• 3/19/20 – 3/20/20</li> <li>• 03/22/20 – 3/23/20</li> </ul>	<ul style="list-style-type: none"> <li>• 4/16/20 – 4/17/20</li> <li>• 4/20/20 – 4/21/20</li> </ul>
IFS	<ul style="list-style-type: none"> <li>• 3/18/20</li> </ul>	<ul style="list-style-type: none"> <li>• 4/15/20</li> </ul>

**When will I be able to return for a training class?**

May 2020 balloting will begin on **Apr. 1 at 1200 CT** and close on **Apr. 6 at 1200 CT**. All May training classes will be awarded in system seniority order. Aircraft and service training is scheduled to begin on May 5, 2020.

**What if I was scheduled to attend a class in April that is now canceled? Will I have to bid again?**

If you held an April training class and wish to attend class in May, you **will** need to re-submit a ballot starting Apr. 1 at 1200 CT.

**How will this impact my April bidding?**

Please ensure that you bid appropriately for only the aircraft that you will be qualified on in April prior to PBS closing on Mar. 18 at 1200 CT.

Thank you for all you do on a daily basis to take care of our customers.