

Self-Service Step-by-Step Instructions

Where Do I Start?

If you have questions about unemployment or are experiencing an issue, start with the following two resources. These self-service options can provide lots of information about eligibility, what to expect after filing and many more commonly asked questions.

- [Unemployment Compensation Handbook](#)
- [FAQ's](#)

What Can I Do Online?

*Please note, unless you are filing an initial claim, you will need your Social Security number and UC assigned PIN - this can be found on your Claim Confirmation letter.

- [File an Initial Claim](#)
 - [Interactive GuideOpens In A New Window](#) - This step-by-step guide will walk you through filing your initial UC claim online. [\(Take a quick tour\)](#)
 - [Watch our video on how to file for unemployment benefits](#)
- [File a Biweekly Claim](#)
- [How do I check the status of my claim?](#)
 - [Step-by-Step PDF Guide](#)
 - [Watch a Video Tutorial](#)
- [When will I get my payment?](#)
 - [Step-by-Step PDF Guide](#)
 - [Watch a Video Tutorial](#)
- [Direct Deposit \(start/change/stop\)](#)
- [What is the remaining balance of my benefits?](#)
 - [Step-by-Step PDF Guide](#)
 - [Watch a Video Tutorial](#)
- If you no longer wish to continue to file for unemployment benefits (for example because you have become fully employed), simply stop filing your bi-weekly claim. If you then become unemployed again before your claim has expired, please [reopen](#) your claim on the UC website

You need to call the UC Service Center if you:

- Filed online or through the PAT system and the system tells you to call in
- Need to report a new employer while continuing your current claim

*** Please note: If you didn't receive a debit card or are having any issues related to your debit card please call ReliaCard at 1-888-233-5916.**

If you have lost your PIN or no longer have your old PIN, [request a new PIN via our online form](#).