



## Coronavirus / COVID-19 update #8: White House announcement

**February 26, 2020**

*All flight attendants*

Today, the White House announced that Vice President Pence is now in charge of the U.S. government's response to COVID-19 (novel coronavirus). As part of this announcement, the administration also shared some important information about the virus:

- The U.S. government has no higher priority than the safety, security, health and well-being of the American people, and the risk remains very low.
- Still, the United States is ready to adapt and respond. The response team, led by Vice President Pence, will continue to bring the full resources of the federal government in coordination with state and local partners to see to the health and well-being and effective response to COVID-19 in the United States.
- There are no plans to extend the U.S. government-imposed travel restrictions to include other countries at this time. For now, the restrictions only include mainland China (excluding Hong Kong and Macau).
- People should take normal precautions to protect themselves, including regular handwashing. More information on COVID-19 can be found on the [Centers for Disease Control and Prevention's website](#).

Based on this, there are no additional changes to our service, including South Korea, at this time.

The safety of our customers and team members is our top priority. We are in close contact with U.S. and international public health officials and are coordinating with them on all required health and safety related measures. We have been provisioning hand sanitizer for the crew, along with sanitizing wipes for customers, on all international flights across the Pacific and recently started provisioning more for Milan, Italy (MXP). We also put in place a temporary policy earlier this month allowing the use of face masks while inflight to/from Asia, Australia and New Zealand.

Thank you for your continued commitment to taking care of our customers and each other during this evolving situation. We'll continue to monitor the situation closely and make any updates as needed.

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