



New Coronavirus announcement and updated passenger announcement required on all flights into Australia

January 29, 2020

LAX flight attendants

Due to recent events, the Coronavirus announcement below is now a requirement under Australian law, in addition to the updated passenger announcement (PA) on all U.S. flights into Australia. The PA card will be modified for consistency in the next revision cycle.

Please note: These passenger announcements must be read on all flights into Australia

- These announcements *must not* be edited
- Do not play the current PA video; please read the following PA verbatim
- The Coronavirus announcement is in addition to the updated mandatory in-flight PA

Important passenger announcement

This is an important message from the Australian Government. Australia has strict biosecurity laws that affect you. This is to protect Australia's agriculture and unique environment and wildlife from pests and diseases.

You will receive an Incoming Passenger Card that asks questions about what you are bringing to Australia and where you have visited. You must answer truthfully. It is a legal document and a false statement may result in a penalty, visa cancellation or criminal prosecution. Your card will be checked by an official on your arrival. You are responsible for all items in your luggage.

You must mark 'yes' on your card if you have:

- certain food, plant material or animal products, or
- equipment or shoes used in rivers and lakes or with soil attached, or
- been in contact with a farm or farm animals in the past 30 days.

Food supplied onboard must be left onboard. Do not take it with you.

The Australian Government has increased biosecurity activities at the border to manage the risk of diseases such as African swine fever and foot-and-mouth disease from entering the country. You must declare if you are bringing any meat products into Australia. After any international travel, there may be a small chance that you have been exposed to a communicable disease. If you are feeling unwell, particularly with fever, chills or sweats, it is important for your own health and for the protection of others, that you bring this to the attention of a member of the crew.

Make your entry into Australia as smooth as possible – don't be sorry, just declare it.

New additional announcement due to Coronavirus

This is an important health announcement from the Australian Government regarding Coronavirus.

If you have been in mainland China, and you're feeling sick and have a fever, a cough, a sore throat, or are having difficulty breathing, please speak to a member of the crew now.

If you have been in China recently and get sick in the coming days, please see a doctor and tell them about your travel history. Call ahead to let the doctor know you are coming.

Thank you for your cooperation.

Van Whitworth
Sr. Analyst, Flight Service Policies and Procedure
Van.Whitworth@aa.com