



# Policies & Procedures

Flight Service



## Update: Reserved seat option to avoid double jumpseat on 737 and A321NX

**May 15, 2020**

*All flight attendants*

Boeing 737 and Airbus A321NX aircraft have a specific, alternate customer seat that is now **reserved** for flight attendants (FA3) who want to exercise the FAA-approved [temporary exemption](#) to move off of the double jumpseat for taxi, takeoff and landing (TTL). Although the seat is reserved for you, please note that a customer could be seated in the window seat next to you.

It's important for the FA1/Purser to do a Departure Dependability Briefing (DDB) with the gate agent before the flight. That's when the gate agent will confirm that the FA3 plans to use the reserved seat or if it can be assigned to a customer.

### Double Jumpseat for FAA Minimum Crew

Aircraft / FA	Double JS Assignment	Temporary relocation for TTL	Double JS TTL Assignment for FA
737: <b>FA 3</b>	1L Aisle (double JS)	3E (737D/737N - 160 seats) 1E (737K/737M - 172 seats)	FA 1 sits 1L Aisle
A321NX: <b>FA 3</b>	1L Aisle (double JS)	1D	FA 1 sits 1L Aisle

We have also added procedures to allow relocation from a double jumpseat for FAs who are in a FA position above minimum crew:

### Double Jumpseat for positions above FAA Minimum Crew

Aircraft / FA	Double JS Assignment	Temporary relocation for TTL	Double JS TTL Assignment for FA
A319/A320: <b>FA 3</b>	1L Aisle	LH aisle MC bulkhead	FA 1 sits 1L aisleside
A321: <b>FA 5</b> (except A321NX)	1L Aisle		FA 1 sits 1L aisleside
737: <b>FA 5</b>	AFT LH Aisle		FA 2 sits aisleside
A330: <b>FA 9</b>	1L Aisle AFT facing		FA 1 remains in assigned jumpseat

Other important information:

- Temporary seat relocations for other flight attendant positions or aircraft not listed in the chart are **not** permitted
- If a customer with a disability requires the temporary location seat for FA 3, the opposite aisle seat may be assigned
  - 737: 1B / 3B
  - A321NX: 1C
- In the event of a planned emergency or planned ditching, the relocated flight attendant must return to their assigned double jumpseat for landing
- Non-revs will not be seated in the double jumpseat during the exemption period
- The temporary jumpseat relocation exemption ends June 30, 2020; if it's extended, we'll let you know.

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