

Privacy Policy

The APFA Notification System (ANS) is a chat data collection survey. American Airline Flight Attendants may use the ANS to notify the APFA Safety & Security Department (APFA SSD) of various types of emergency situations that they may experience while on duty. The APFA SSD will utilize the data to ensure Flight Attendants receive additional information and support to address the underlying circumstances of their emergency. This privacy policy is effective as of January 25, 2024. If you have any questions about this survey, please email us:

Types of Personal Data We Collect

Personal Data refers to information relating to a living individual who is, or can be, reasonably identified from the information, either alone or in conjunction with other information. When utilizing the ANS the Flight Attendant may provide personal data, including but not limited to, the following: name, phone number, base and employee number.

Maintenance and Use of Personal Data

Flight Attendants' personal data will be stored in Teams on APFA's secure server. Flight Attendants' personal data will only be shared with those APFA representatives who currently receive reports from the Company related to incidents that occur while Flight Attendants are on duty. Those individuals include the APFA SSD, APFA EAP Department, APFA National Officers, APFA Base Presidents and APFA Base Representatives. Further, the above-referenced individuals are subject to APFA's confidentiality policy. Flight Attendants' personal data will not be disclosed to third parties, including the Company, without the Flight Attendant's express consent.

Use of Survey Data

In general survey responses will be controlled and managed by the APFA SSD, who will use the data to identify trends, to optimize APFA Departments and Representatives' responses to Flight Attendants and provide guidance and information to individual Flight Attendants and the membership at-large.