



# ASSOCIATION OF PROFESSIONAL FLIGHT ATTENDANTS

## SMOKE, ODOR, AND FUME EVENT CHECKLIST & CONTACTS

### **THIS MESSAGE IS FROM THE APFA SAFETY & SECURITY**

If you are currently experiencing symptoms: headache, bloody nose, chest tightness, profound fatigue, muscle aches, elevated blood pressure, sinus congestion and/or a persistent cough.

1. Call APFA Notification system phone number 817-357-8786, choose prompt #2 (Cabin Odor/Fume Event). Contact the Inflight Daily Operations Desk at IOC at [1-682-315-7070](tel:1-682-315-7070).
  - Inform them that you are experiencing smoke, odor, fume symptoms or injury along with the Flight # and where the event occurred.
  - You will also inform them of your need to seek necessary and immediate medical treatment at the nearest hospital (**Do not go to urgent care**) for proper testing of possible exposure with their assistance.
2. When arriving to the hospital advise the nurses at check-in that you need to be seen immediately because you have been exposed to fumes and need to have your blood tested for Carbon Monoxide exposure, and there is only a four-hour window to detect this type of exposure.
3. After arriving at the hospital, you may contact MedAire for exposure to SOF events by calling [1-877-346-9174](tel:1-877-346-9174) / [1-480-333-3801](tel:1-480-333-3801) for additional assistance at the hospital if you are having issues being seen right away. **MedAire cannot be used domestically except for Smoke, Odor, and Fume Event assistance.**
4. You must file an IOD [1-844-777-8463](tel:1-844-777-8463) or [click here to review the APFA](#)
5. Document the event with a [CERS Report](#) under the topic of 'Fire/Smoke/' with a [Cabin ASAP Report](#) under 'General or Specific Cabin Safety Concern
6. It is recommended that you also fill out the [APFA SOF Report Form](#).

If you need further assistance, you may speak with the Safety and Security Rep on Duty at [1-817-540-0108 EXT 1,4,1,1](tel:1-817-540-0108) or [safety@apfa.org](mailto:safety@apfa.org) or speak with an EAP rep at [1-833-214-2002](tel:1-833-214-2002) or [eap@apfa.org](mailto:eap@apfa.org)

For questions about pay, sick time, personal days, or further support please reach out to your local base leadership. Their contact information may be found on the [Bases Page](#), or you may use the [Base Contact Form](#) on the APFA website.

*You are welcome to save this file to your device's PDF reader to reference later!*

