

Immediate Emergency Assistance



Follow this checklist if you or your crew need immediate emergency assistance



On the aircraft?

Use CRM/TEM and notify the flight deck as soon as it is safe to do so



Flight Deck not present? In the airport or at your layover?

Call Inflight Operations Support (IOS)
+1 (682) 315-7070 or (888) 222-4737



Sick or injured?

Domestic: Call IOS +1 (682) 315-7070 or (888) 222-4737
International: Call Medaire +1 (480) 333-3801



Need in-person emergency assistance?

Domestic: Dial 911
International: [follow this us.gov link](#) for emergency phone lines abroad



The APFA EAP Department is always available to assist you.
eap@apfa.org | (833) 214-2002



Follow up with your APFA base representatives when needed
www.apfa.org/base-contact/