



Interacting with Law Enforcement and Government Officials



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U.S. government officials from various agencies may be present at airports, and may request to board our aircraft for inspection purposes and to question crew members.



Always ask to see the credentials of anyone officials/agents attempting to come on board then notify the Flight Deck of the situation and share any safety/security concerns you have with them at any time.



If the Flight Deck is not onboard, contact Inflight Operations Support (IOS) (682) 315-7070.



Cooperate with the government officials and wait for further instruction from IOS. All flight attendants must file a CERS report as soon as possible and provide the name and agency of the official if able.