



Immediate Emergency Assistance

Use this checklist when you or your crew need immediate emergency help



On the aircraft?

Use CRM/TEM and notify the flight deck as soon as it is safe



Flight deck not available? At the airport or layover?

Call Inflight Operations Support (IOS)
+1 (682) 315-7070 or (888) 222-4737



Sick or injured?

Domestic: Call IOS +1 (682) 315-7070 or (888) 222-4737
International: Call MedAire +1 (480) 333-3801



Need in-person emergency help?

Domestic: Dial 911
International: [Follow this us.gov link](#) for emergency numbers abroad



The APFA EAP Department is always here to help.

eap@apfa.org | (833) 214-2002



Connect with your APFA base representatives for additional support www.apfa.org/base-contact/



Reporting is essential:

File a CERS and/or a Cabin ASAP report when applicable. Consistent reporting aids union investigations and makes our industry safer.