

Missing Flight Attendant



Follow these steps if you suspect a crew member is missing:



Immediately call the Inflight Operations Support Center
+1 (682) 315-7070 or (888) 222-4737



Inflight Operations Support and APFA Safety and Security will coordinate efforts until they are found.



At the layover hotel? Notify hotel management and ask for a wellness check to be performed.



Call Crew Tracking for guidance on upcoming flights if needed.



The APFA EAP Department is always available to assist you.
eap@apfa.org | (833) 214-2002



Follow up with your APFA base representatives when needed.
www.apfa.org/base-contact/



Reporting is essential:
Please file a CERS as soon as possible. Consistent reporting aids union investigations and makes our industry safer.